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## **TRWC Board of Directors Meeting**

January 17, 2023 - 1:00 p.m.

Phoenix-Mesa Gateway Airport (PMGA)

Administration Building, Board Room

5835 S. Sossaman Road

Mesa, AZ 85212

## **Agenda**

### 1) Call to Order and Opening Comments

- a. Materials and sign-in sheet
- b. Speaker cards
- c. Audio and video recording  
Chair Kross called the meeting to order and welcomed the attendees. He also provided instruction on the process for public comment and reminded the participants the meeting is audio recorded.
- d. Board representative attendees: Chair Kross, Vice Chair Leah Rhineheimer, Director Busby, Director Butler, Director Smith, Director Mooney, Director Stewart
- e. Introduction of new members: Chair Kross introduced the new members and the movement from Alternate Board member to Primary Board member. New members are Director Chief Butler representing Mesa, Director Chief Smith representing Fort McDowell Yavapai Nation, and Alternate Director Chief Stewart representing RIO Verde. Movement from Alternate to Primary are Director Bruce Gardner representing Queen Creek and Director Chief Krushak representing RIO Verde.

### 2) Public Comment

Members of the public may address the Board on items not on the printed agenda. Please complete a "Request to Speak Card", located at the entry of the room and promptly turn it in to the Executive Director or designee prior to the beginning of the meeting. There is a time limit of three minutes for comments.

No public comment requests were received.

### 3) Discussion and Action on Board Meeting Minutes

There were no questions or comments on the Board Meeting Minutes for September 22, 2022. Director Busby motioned for an approval of the minutes and Director Mooney second the motion. All Board members who were in favor signaled by saying aye; there was no opposition, the motion passed unanimously.

### 4) Executive Committee Updates – Chief Duggan

Co-Chair Duggan introduced Jason King as the new Executive Committee Co-Chair. Co-Chair Duggan went on to give a brief explanation of the carry over that was related to the purchase of new consoles. He then let the Board know that the Committee did a trial run at a new facility for the next Board meeting.

### 5) Discussion and Action on the TRWC Maintenance and Support Policy –Director Shaw, Chuck Craig

Director Shaw explained that this was discussed at the last Board meeting but was not place on the agenda as an action. As indicated in the last meeting this item is carried over for action. Mr. Craig

gave a brief update on the Policy change. There were no questions or concerns on this action item. Chair Kross requested for a motion for consideration of approval. Vice-Chair Leah Rhineheimer motioned to approve, and Director Busby second the motion. All Board members who were in favor signaled by saying aye; there was no opposition, the motion passed unanimously.

6) Network Administrator Updates

a. Finance Update – Angie Huckaby

Ms. Huckaby stated that O&M and the Capital budgets are under budget year to date. Capital has been updated with a carry over of a 9.1% sales tax that was not added in for the purchase of consoles. There were no questions or comments from the Board.

b. Network Updates and Performance overview – Chuck Craig

Mr. Craig stated that he is continuing to work with Motorola, Mesa, and Gilbert on the Smart Connect Proof of Concept, it will be 24/7 starting January 16<sup>th</sup>. He also discussed the expansion sites, stating that we are waiting for an answer from City Engineering for a final recommendation to put a 750lb receive site on top of Banner Ironwood . Mr. Craig and staff are working closely with the Forest Service and hoping for an approval for the tower at the Wolverine site. The city purchasing process of engaging with a IPKeys to perform our Radio system security audit has begun. There was a power outage at the CAP (City Utilities secondary site) which kept the backup system offline for a day, however City Facilities quickly corrected to problem. Lastly, Mr. Craig provided a schedule to the Board for when the Mesa Radio shop will be conducting preventive maintenance.

Chair Kross asked if there have been any interruptions or problems created with the Public Safety group with the Smart Connect. Mr. Craig replied that there has not been a problem with the Public Agencies or to safety. Chair Kross questioned the Banner received site and asked if the final analysis has been completed. Mr. Craig stated that he is waiting for the final word, but the engineer does not recommend putting the receiver on top of the building due to its weight. Mr. Craig also discussed other options for the receiver that have been turned down. Chair Kross would like to know what the next plan is if this Banner site does not work. Mr. Craig and Director Shaw reviewed some of the other sites that we are looking at.

7) Comments from the Board

An opportunity will be provided for Board members to present a brief summary of current events. The Board is not allowed to propose, discuss, deliberate or take action at the meeting on any matter in the summary, unless the specific matter is properly noticed for legal action.

No comments from the Board

8) Next TRWC Board Meetings:

May 18, 2023

9) Future Board of Directors Schedule

| Date      | Upcoming Agenda Items |
|-----------|-----------------------|
| 5/18/2023 |                       |
| 9/14/2023 | Budget Adoption       |

10) Discussion and Action on Election of Board Chair – Dale Shaw

Nominations and/or interest received: Matt Busby

Director Shaw announced the soul nomination for the Chair of the Board, Matt Busby. Chair Kross asked for a motioned from the Board approving Matt Busby as the new Chair of TRWC. Director Rhineheimer motioned for the approval of Matt Busby and Director Mooney second the motion. All Board members who were in favor signaled by saying aye; there was no opposition, the motion passed unanimously.

11) Retirement Recognition

Chair Kross

Chair Kross thanked everyone for all the time and effort over the years and reflected on his time with TRWC. Director Shaw, former Director Pombier, and others shared memorable moments of working with John.

12) Adjournment

Director Busby motioned for adjournment at 1:28. Director Butler second the motion. All Board members who were in favor signaled by saying aye; there was no opposition, the motion passed unanimously.



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## **TRWC Board of Directors Meeting**

September 22, 2022 - 2:00 p.m.

Phoenix-Mesa Gateway Airport (PMGA)

Administration Building, Board Room

5835 S. Sossaman Road

Mesa, AZ 85212

Audio Conference: 480-535-7460 access number 527809419#

## **Agenda**

### 1) Call to Order and Opening Comments

- a. Materials and sign-in sheet
- b. Speaker cards
- c. Audio and video recording  
Chairman Kross called the meeting to order and welcomed the attendees. He also provided instruction on the process for public comment and reminded the participants the meeting is audio recorded.
- d. Board representative attendees: Chairman Kross, Director Busby, Director Cutright, Director Barnhart, Director Mooney, Director Duggan, Director Ducote
- e. Welcome new Board Members: Chairman Kross welcomed the new Board Members; Assistant Chief Dan Butler (not in attendance) and Travis Cutright

### 2) Public Comment

Members of the public may address the Board on items not on the printed agenda. Please complete a "Request to Speak Card", located at the entry of the room and promptly turn it in to the Executive Director or designee prior to the beginning of the meeting. There is a time limit of three minutes for comments.

No public comment requests were received.

### 3) Discussion and Action on Board Meeting Minutes

There were no questions or comments on the Board Meeting Minutes for May 19, 2022. Director Cutright motioned for an approval of the minutes and Director Busby seconded the motion. All Board members who were in favor signaled by saying aye; there was no opposition, the motion passed unanimously.

### 4) Executive Committee Updates

Co-Chairman Duggan gave a short review of the Policy Update regarding the move of the Key Maintenance Facility. Co-Chairman Duggan also reviewed the 23/24 budget that is up for possible action in this meeting. The Executive Committee spent a good amount of time on the capital budget carry-overs and the O&M costs relating to the policy change and inflation increases.

### 5) Policy Updates

Executive Director Shaw reviewed the policy update change. Section 7.5 of the TRWC Maintenance and Support Policy, City of Mesa PD is the point of contact for maintenance and management of Key Maintenance Facility and encryption for subscriber units. This process has moved to the City of Mesa Department of Innovation and Technology. The Board would need to take action on this at the next Board meeting.

6) Discussion and Action on FY 23/24 Preliminary Budget

Executive Director Shaw recommended a 5,914,288 overall budget for FY 23/24. This includes an increase in O&M of 236,539 due to staffing and maintenance cost increases. The Capital forecast has increased 1,289,428 due to an acceleration of land acquisition costs and planned carry-over. Executive Director Shaw stated that this preliminary budget has been fully vetted by the Executive Committee and it is in a good position for the Board to consider it if they see fit. There were no questions or comments by the Board, and it was decided to take action. Director Cutright motioned for an approval of the FY 23/24 Budget and Director Mooney seconded the motion. All Board members who were in favor signaled by saying aye; there was no opposition, the motion passed unanimously.

7) Network Administrator Updates

a. Finance Update

Executive Director Shaw reviewed the financial update stating that we are currently underbudget. Mr. Craig stated that there was an increase in utilities due to inflation. The Motorola contract is a one-time large cost and then it will be spread out over the remaining fiscal periods. For the Capital budget some schedules have changed for the initial plan for capital buildout / site buildout.

b. Network Updates and Performance overview

Mr. Craig stated with the carry over in place we are now working closely with the Town of Queen Creek on the ISR site in the Southeast valley. We will also be relocating the Florence Garden equipment to a new ISR site and Mesa Legal is moving forward on the Wolverine site. We are currently working with vendors to complete a security review of the public radio system.

8) Ratify Emergency Network Access Extension for Town of Florence

Executive Director Shaw stated as per the TRWC Governance agreement any emergency access that is granted at the Executive Director role will need to be ratified by the Board the Directors. This was an extension of a previous ratification for the Town of Florence for emergency access. The was a request to extend the access for a few days due to storm damage. Director Busby motioned for an approval of the Ratification Emergency Network Access Extension for Town of Florence and Director Mooney seconded the motion. All Board members who were in favor signaled by saying aye; there was no opposition, the motion passed unanimously.

9) Comments from the Board

Director Ducote stated that Rio Verde Fire has opened a new fire station. Director Ducote also stated that he will be retiring at the end of December 2022 after 39 years of service. No other comments from the Board.

10) Next TRWC Board Meetings:

December 13, 2022

11) Future Board of Directors Schedule

| Date       | Upcoming Agenda Items |
|------------|-----------------------|
| 12/13/2022 | Budget Adoption       |

12) Retirement Recognition

Chairman Kross recognized and thanked Director John Pombier for his service to the TRWC and his vital role as a Board member. Executive Director Shaw also reflected on John's service.

13) Adjournment

Chairman Kross adjourned the meeting at 2:36.

**Date:** January 17, 2023  
**To:** TOPAZ Regional Wireless Cooperative (TRWC) Board of Directors  
**Through:** Dale Shaw, TRWC Executive Director  
**From:** Chuck Craig, IT Manager  
**Subject:** POLICY UPDATE

## **RECOMMENDATION**

I recommended that the current policy statement be revised to reflect this change of responsibility.

## **BACKGROUND:**

Currently, as described in section 7.5 of the TRWC Maintenance and Support Policy, City of Mesa PD is the point of contact for maintenance and management of Key Maintenance Facility and encryption for subscriber units. This process has moved to the City of Mesa Department of Innovation and Technology (Communications division).

|   |                                    |  |  |
|---|------------------------------------|--|--|
|  |                                    | <b>Maintenance &amp; Support Policy</b>  |  |
| Owner: <a href="#">See Below</a>  | Created: <b>Sept. 14, 2009</b>     | Applicability: <a href="#">See Below</a> |  |
| Category:<br><b>Operations &amp; Maintenance</b>                                  | Revised: <b>Sept. 14, 2009</b>     |  |  |
| Page: 1 of 6  | Last Review: <b>Sept. 14, 2009</b> |  |  |

## 1.0 Purpose

- 1.1. The purpose of this policy is to establish the framework:
  - 1.1.1. Necessary to identify, resolve, and report anomalies that occur within TRWC in such a manner as to minimize the operational impact to participating agencies and their subscribers.
  - 1.1.2. Within which all maintenance activities pertaining to TRWC sites and facilities and TRWC infrastructure devices will be tracked and reported, including notification to Area Managers and Members of scheduled and unscheduled service affecting activities.

## 2.0 Owner

- 2.1. Administrative Manager

## 3.0 Applies To

- 3.1. Area Managers, Members, Associates, Interoperability Participants and Conditional Participants.
- 3.2. All personnel performing operations and planned or unplanned maintenance of the TRWC network infrastructure.

## 4.0 Background

- 4.1. The TRWC infrastructure is a critical enabling technology that supports public safety and public service operations with differing operational requirements. In anticipation of operational anomalies occurring within the network, and realizing that these anomalies must be triaged as expeditiously as possible, it is necessary to have policies in place that ensure network anomalies can be identified, reported, and resolved in a manner that minimizes the impact to Area Managers, Members, Associates, Interoperability Participants, and Conditional Participants that have operational subscribers on the network.
- 4.2. The operational stability of TRWC may be affected when the configuration of the TRWC network is altered. Proper notification of scheduled and unscheduled service affecting maintenance activities

will allow Members and Area Managers time to make necessary preparations. Conversely, unauthorized disruptions in TRWC operations caused by the lack of notification will create safety issues that must be addressed by the Administrative Manager.

## **5.0 Policy Statement**

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### **7.0 Responsibilities**

7.1. The management of the TRWC infrastructure is the responsibility of the Administrative Manager.

7.2. The Administrative Manager will establish on-call after-hour support for anomaly resolution.

7.3. The Administrative Manager will ensure that TRWC reporting activities for anomalies will be conducted seven (7) days a week and twenty-four (24) hours a day.

7.4. The Administrative Manager will:

7.4.1. Establish and maintain processes and procedures for operations and maintenance of the TRWC infrastructure.

7.4.2. Identify and resolve network anomalies. Field service personnel will be dispatched when problems cannot be resolved remotely.

7.4.3. Log problems and track them to closure.

7.4.4. Analyze all logged problems to ensure network performance standards are maintained.

7.4.5. Ensure that network log files are regularly reviewed and that cases are opened to resolve anomalies as necessary.

7.4.6. Provide system performance reports.

7.4.7. Maintain access to field replaceable units (FRUs) sufficient to mitigate equipment failures in a timeframe agreeable to TRWC Members.

7.4.8. Maintain current software licensing on all TRWC infrastructure components.

7.4.9. Maintain technical support necessary to operate, troubleshoot, and optimize the TRWC infrastructure.

7.4.10. Incident types, response times, and appropriate actions are defined by severity level in accordance with procedures established by the Administrative Manager.

7.4.11. Ensure that all operations and maintenance personnel, and third party support providers, are aware of this Maintenance & Support Policy; are trained in the appropriate processes, procedures, and response times; and have access to the necessary contact information to invoke various levels of support activities.

7.4.12. Perform scheduled maintenance on the TRWC infrastructure in a manner that is consistent with industry best practices and manufacturer recommendations.

7.4.13. Operate the TRWC network in accordance with the Network Security category policies.



7.4.14. Responsible for notifying the Members and Area Managers of scheduled and unscheduled service affecting maintenance activities.

**7.5** City of Mesa Communication Division is the point of contact for key management and encryption. Requests for key management and encryption support are to be submitted to City of Mesa Communication Division during normal business hours if possible. After hours, the point of contact for emergency support of key management and encryption is Mesa PD dispatch.

7.6. Area Managers and Members are responsible for providing their own dispatch console maintenance.

7.6.1. Area Managers and Members are responsible for notifying the

**TOPAZ**  
**Detail of Operating and Maintenance**  
**Fiscal Year 2022/ 2023**

**Year to Date Through November 30, 2022**

| Description   | Budget              | Updated Forecast    | YTD Forecast*     | YTD Actual          | \$ Var            | % Var       |
|---|---------------------|---------------------|-------------------|---------------------|-------------------|-------------|
|   |                     |                     |                   |                     | From YTD Forecast | Incr/(Decr) |
| Personnel Services  | \$ 366,626          | \$ 366,626          | \$ 141,010        | \$ 178,689          | \$ 37,679         | 27%         |
| Insurance Premiums  | 8,994               | 8,994               | 3,748             | -                   | (3,748)           | -100%       |
| Temp Services   | 6,349               | 6,349               | 2,645             | 987                 | (1,658)           | -63%        |
| Leases and Rents - Land                                   | 26,770              | 26,770              | 11,154            | -                   | (11,154)          | -100%       |
| Professional Services - Consulting                        | 95,515              | 95,515              | 39,798            | 42,078              | 2,280             | 6%          |
| Professional Services - Other-combining legal, consulting | 242,322             | 242,322             | 100,968           | 14,870              | (86,098)          | -85%        |
| Utilities   | 72,685              | 72,685              | 30,285            | 30,758              | 473               | 2%          |
| Telephone   | 3,598               | 3,598               | 1,499             | 1,542               | 43                | 3%          |
| Networking Subscription Costs                             | 12,000              | 12,000              | 5,000             | -                   | (5,000)           | -100%       |
| Repairs & Maintenance                                     | 32,801              | 32,801              | 13,667            | 14,959              | 1,292             | 9%          |
| Equipment Usage (Vehicles)                                | 21,162              | 21,162              | 8,818             | 6,502               | (2,316)           | -26%        |
| All Other Services  | 40,760              | 40,760              | 16,983            | 575                 | (16,408)          | -97%        |
| Sub-total Services  | 562,956             | 562,956             | 234,565           | 112,271             | (122,294)         | -52%        |
| Motorola Contract   | 975,000             | 975,000             | 406,250           | 850,586             | 444,336           | 109%        |
| Juniper Software  | 67,562              | 67,562              | 28,151            | -                   | (28,151)          | -100%       |
| Materials & Parts   | 31,054              | 31,054              | 12,939            | 3,645               | (9,294)           | -72%        |
| Non Cap Assets  | 13,226              | 13,226              | 5,511             | -                   | (5,511)           | -100%       |
| All Other Commodities                                     | -                   | -                   | -                 | -                   | -                 | 0%          |
| Sub-total Commodities                                     | 1,086,842           | 1,086,842           | 452,851           | 854,231             | 401,380           | 89%         |
| Subtotal O&M  | 2,016,424           | 2,016,424           | 828,426           | 1,145,191           | 316,765           | 38%         |
| Contingency - 1.5% of total O&M                           | 29,487              | 29,487              | 12,286            | -                   | (12,286)          | -100%       |
| VHF Operations  | 55,761              | 55,761              | 23,234            | -                   | (23,234)          | -100%       |
| <b>Total</b>  | <b>\$ 2,101,672</b> | <b>\$ 2,101,672</b> | <b>\$ 863,946</b> | <b>\$ 1,145,191</b> | <b>\$ 281,245</b> | <b>33%</b>  |

\*YTD Forecast represents 5 months of operational costs plus any contractual expenses already incurred (i.e. one time payments such as Insurance Premiums, Land Rental and Motorola Contract).

**TOPAZ**  
**Detail of Capital Projects**  
**Fiscal Year 2022/ 2023**

**Year to Date Through November 30, 2022**

| <b>Project</b>   | <b>Project ID</b> | <b>Budgeted</b>     | <b>YTD Forecast*</b> | <b>YTD Actual</b> | <b>\$ Var From YTD Forecast Incr/(Decr)</b> | <b>% Var</b>   |
|--|-------------------|---------------------|----------------------|-------------------|---|----------------|
| Site Expansion #1  | CP0091            | 1,764,822           | 735,343              | 12,147            | \$ (723,196)                                | -98.35%        |
| Site Expansion #2 WOL  | CP0754CAP         | 790,276             | 329,282              | 2,932             | \$ (326,350)                                | -99.11%        |
| TOPAZ Voice Radio Network Upgrade                                    | CN0022            | \$ -                | -                    | -                 | \$ -  | 0.00%          |
| Upgrade Shaw Bute & Florence Gardens to P25 Phase II                 | CP0906            | 574,812             | 239,505              | -                 | (239,505)                                   | -100.00%       |
| Wireless Backhual (Microwave) Network Lifecycle Upgrade              | LF0403CAP         | 167,265             | 69,694               | 5,850             | (63,844)                                    | -91.61%        |
| Enhanced Data TBD  |                   | 371,000             | 154,583              | -                 | (154,583)                                   | -100.00%       |
| System-of-Systems Networking   | CP0438            | -                   | -                    | -                 | -   | 0.00%          |
| Fire Hazard Zone System Coverage Improvement & Expansion             | CP0907            | 475,320             | 198,050              | 33,291            | (164,759)                                   | -83.19%        |
| Fire Hazard Zone System Lifecycle Upgrade                            | LF0465CAP         | 147,500             | 61,458               | -                 | (61,458)                                    | -100.00%       |
| Fire Hazard Zone System Simulcast Timing Reference Lifecycle Upgrade | LF0402POM         | 43,238              | 18,016               | -                 | (18,016)                                    | -100.00%       |
| System-of-Systems  | CP0905            | -                   | -                    | -                 | -   | 0.00%          |
| Florence Gardens ISR Site Lifecycle upgrade                          | LF0224            | -                   | -                    | -                 | -   | 0.00%          |
| Radio & Core Sites Battery Backup Lifecycle Upgrade                  | LF0266            | 31,910              | 13,296               | -                 | (13,296)                                    | -100.00%       |
| Radio Sites Emergency Power Upgrade                                  | LF0226            | 172,533             | 71,889               | 86,330            | 14,441                                      | 20.09%         |
| Communications Building UPS Battery Replacement                      | LF0228            | 17,700              | 7,375                | -                 | (7,375)                                     | -100.00%       |
| Internet Protocol Network Routers & Switches Upgrade                 | LF0248            | -                   | -                    | -                 | -   | 0.00%          |
| Antenna & Transmission Lines Lifecycle Upgrade                       | LF0282            | -                   | -                    | -                 | -   | 0.00%          |
| Consulting Services for VHF & 7/800 MHz Coverage Expansion           |                   | 40,000              | 16,667               | -                 | (16,667)                                    | -100.00%       |
| <b>Total Capital Projects</b>  |                   | <b>\$ 4,596,376</b> | <b>\$ 1,915,158</b>  | <b>\$ 140,549</b> | <b>\$ (1,774,609)</b>                       | <b>-92.66%</b> |
| <b>Capital Assessment to Members</b>                                 |                   |                     |                      |                   |   |                |
| Mesa   | 67.55%            | 1,226,380           | 510,992              | 92,850            | (418,142)                                   | -81.83%        |
| Gilbert  | 19.60%            | 355,841             | 148,267              | 22,898            | (125,369)                                   | -84.56%        |
| Apache Junction  | 9.22%             | 167,391             | 69,746               | 14,716            | (55,030)                                    | -78.90%        |
| Ft McDowell  | 2.23%             | 40,486              | 16,869               | 2,194             | (14,675)                                    | -86.99%        |
| Superstition Fire & Medical  | 0.72%             | 13,072              | 5,447                | 1,018             | (4,429)                                     | -81.31%        |
| Queen Creek  | 0.65%             | 11,801              | 4,917                | 6,821             | 1,904                                       | 38.72%         |
| Rio Verde  | 0.03%             | 545                 | 227                  | 56                | (171)                                       | -75.33%        |
| <b>Total Assessment to Members</b>                                   | <b>100.00%</b>    | <b>\$ 1,815,516</b> | <b>\$ 756,465</b>    | <b>\$ 140,553</b> | <b>\$ (615,912)</b>                         | <b>-81.42%</b> |

\*YTD Forecast represents 5 months of project costs plus any contractual expenses already incurred (i.e. one time payments).



Date: 01/04/2023

To: TOPAZ Regional Wireless Cooperative (TRWC) Board of Directors

Through: Dale Shaw, TRWC Executive Director

From: Chuck Craig

Subject: Administrator Update

Budget Update

The budget request for consoles did not include 9.1% for sales tax. This amount will need to be added to each special assessment and the overall FY24 budget amount. Angie will make sure I include the tax in subsequent fiscal years!

Total additional \$53,412.26

AJ \$1,592.50

Gilbert \$7,069.15

Mesa \$40,825.60

Fort McDowell \$3,926.01

SmartConnect LTE services

We continue to have difficulties with the SmartConnect (LTE→LMR) interconnection. We have network dropouts each week. COM network team, communication and Motorola continue to work the problem. City staff have poured an extraordinary amount of time trying to determine a fix for the continuing outages. While a brief outage may appear to be only an inconvenience, in truth each time it happens after hours, a Mesa radio tech must logon to the system to determine if there is indeed a problem. On-call Staff are paid a minimum of 2 hours OT when this occurs.

Banner

We have received some structural (roof) documentation from Banner Ironwood and have engaged with Shahir Safi, a City of Mesa structural engineer who feels that adding a ~750lb cabinet directly to the Banner Hospital roof will result in additional liability to the City of Mesa and the TRWC. Therefore, there should be discussion within the Exec Committee to determine if it would be more responsible to not implement the Banner receive site and instead have a receive site at the QCA site.

H60 Expansion

The H60 continues to slowly move forward. There have been challenges in the purchasing process, but the work Dave Brunk has done will save the TRWC approximately \$700k over the life of the project. There is currently an RFP out for the building, this RFP should close

1/13/2023. At that time, we will review the proposals and choose a contractor. Supply chain challenges are also found in procurement for our UPS/Battery systems for the H60 site.

#### Wolverine Expansion Site

Document have been submitted to the Forest Service detailing what type of equipment, radio frequencies, and tower height we are looking for to make the most of the location. Approval for these is TBD.

#### General operations

Mesa Communication team is building a purchasing agreement with a specialty company for tower/antenna installation, as well as normal maintenance for our existing sites. Additionally, regular tower inspections, which were put on hold during covid, are back on track and will continue to be part of ongoing system maintenance. Another part of ongoing maintenance is the radio team's annual inspection of each radio location

#### Enhanced Data

Enhanced data has been placed on hold until such time as total cost can be determined. Randy Thompson is working with Motorola to get solid quotes on what implementing this process would cost. Bryan Waters is putting a no/low-cost option together.

#### Router Replacement Project

Motorola has submitted a list of routers they plan on replacing, we are determining what, if any cost there will be to the TRWC. They have also indicated an outage will be necessary when we upgrade our simulcast routers to Juniper calendar in Q2/2023. We have questions around power requirements needed for each router. When we get the details from Motorola, we will put a communication plan together to our partner agencies.

#### Security Audit

We have begun the City purchasing process of engaging with a IPKeys to perform our Radio system security audit.

## Operations Summary

- A. As mentioned, we are still working with Motorola and City network engineers to reduce the SmartConnect outages.
- B. There was a power outage at the CAP (City Utilities secondary site) which kept the backup system offline for a day. City Facilities quickly corrected to problem
- C. From Arthur Gutierrez:

During the period of January 9th to January 31<sup>st</sup>, Radio shop will be conducting preventive maintenance on the TOPAZ 800 MHz and VHF radio networks. The maintenance schedule for each site is listed below.

- Monday, January 9<sup>th</sup> 7am to 4pm South Water plant radio site (SWP)
- Tuesday, January 10<sup>th</sup> 7am to 4pm Range Rider (RAN), 8461 East Teton Circle
- Wednesday, January 11<sup>th</sup> 7am to 4pm FS 262 radio tower (AJ262), 3955 E. Superstition
- Thursday, January 12<sup>th</sup> 7am to 4pm FS 205 radio tower (FS205), 730 S. Greenfield
- Tuesday, January 17<sup>th</sup> 7am to 4pm Twin Knolls Tower (TKN), 8450 E. Main Street
- Wednesday, January 18<sup>th</sup> 7am to 4pm Rio Verde (RIO) 25608 North Forest Rd. Rio
- Thursday, January 19<sup>th</sup> 7am to 4pm Central Radio Site (CRS), 300 E. 6th Street
- Thursday, January 23<sup>rd</sup> 7am to 4pm Shaw Butte (SHA)
- Tuesday, January 24<sup>th</sup> 7am to 4pm TRW radio tower (TRW), 7144 S. Meridian
- Wednesday, January 25<sup>th</sup> 7am to 4pm FS 219 (FS219), 3361 S. Signal Butte Rd
- Thursday, January 26<sup>th</sup> 7am to 4pm FS 264 radio tower (AJ264), 5899 S. Kings ranch
- Monday, January 30<sup>th</sup> 7am to 4pm Mesa Community College (MCC)
- Wednesday, January 31<sup>st</sup> 7am to 4pm Florence (FLO), 3953 N. Iowa AV, Florence, AZ

The site will be disabled while the PM procedure is conducted.

This may result in a degradation of radio service within the area served by each transmission site. We will check with MRDC and PD Dispatch prior to disabling the transmitters to ensure there are no major incidents active in the area.

If any major incidents occur during this maintenance window, we will re-establish the TOPAZ site as soon as possible.

If the work takes longer than expected, or there are other problems discovered during the execution of work, an update message will be sent.